



Pensby High School

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Headteacher: Mr K Flanagan

Dear Parents and Carers,

I am writing to apologise to those who have experienced difficulties logging on to Complete Maths, and to acknowledge the ongoing issues. Please be assured that we are working closely with Complete Maths to resolve these problems as quickly as possible.

We will work with students who are experiencing difficulties logging in and no further action will result. If you have contacted the school regarding this matter, please rest assured that your concerns have been noted.

I will provide a further update as soon as a solution is in place.

Yours faithfully,

Mr R. Jones
Head of Mathematics
Pensby High School