



Pensby High School

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Headteacher: Mr K Flanagan

Dear Parent/Carer,

I am delighted to inform you that we are introducing a new online mathematics platform called *Complete Maths Tutor*. This will shortly become the platform we use for setting homework. I will write to you again when we are ready to launch it formally for homework purposes. In the meantime, your child will be able to benefit from exploring the platform independently and making use of the many resources it offers.

At parents' evenings, a common question raised is how families can monitor pupils' homework and engagement with their online learning. I am pleased to share that *Complete Maths Tutor* enables you to create a parent account, which links directly to your child's account. This will give you an opportunity to monitor their progress and engagement with the platform.

As with any new system, there may be some teething problems as we implement this, and I would kindly ask for your patience during this process.

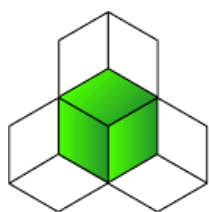
Please find below all the information you need to support your child with logging in, creating a parent account, and understanding the key features of the platform.

Thank you for your continued support.

Yours sincerely

Mr R. Jones

Head of Mathematics
Pensby High School



Complete Mathematics TUTOR

TUTOR - INFORMATION FOR PARENTS

What is TUTOR?

TUTOR is an intelligent tutoring system which brings the benefits of traditional one-to-one tutoring by using technology. Very high levels of personalisation mean that every child is working at the right level and can, therefore, make speedy progress.

How will TUTOR help my child?


Your child will have access to a world-first “map of maths”. With every step in mathematics carefully plotted, they’ll be able to learn any area of mathematics at their own pace. There are hundreds of hours of clearly-explained instructional videos, including step-by-step worked solutions. There are also regular quizzes to check your child’s understanding and help them to remember important ideas.

How does my child access TUTOR?

You can access the website here using any device - <https://tutor.completemaths.com/>

Complete Mathematics

Login

to continue to  TUTOR


Email or Username *


Password *

LOGIN

[Forgotten your password?](#)

[No account? Create one](#)

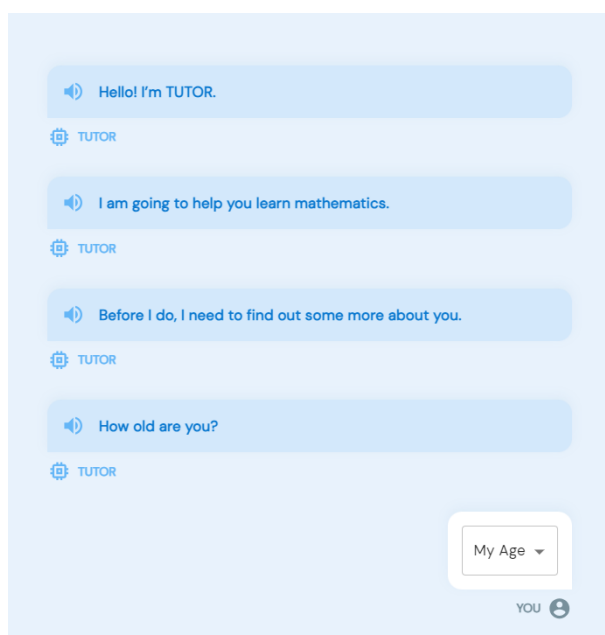
 Sign in with Google

 Sign in with Microsoft

Pupil's should click 'Sign in with Microsoft' and log in using their school email address. Once they have signed in once, it will remember them and they will be able to login in future by clicking the button again but without entering their email and password.

What should they do first after logging in?

When your child logs into TUTOR for the first time, they will be given a diagnostic quiz which helps the platform to give your child the right level of maths. They need to answer the questions without any help from you so that they are given the right maths to work on. You can read the questions to your child if it helps or they can ask the platform to read the questions by clicking on the microphone button.



How do I access my parent/carer account to monitor my child's progress?

First, you need to create your very own TUTOR account. It takes just a few seconds. To create an account, go to completemaths.com and click the **Create a free account** button. This opens the Create an account page. Select 'parent' and follow the steps on screen. You will then be able to log in and add names of your children – you'll also see an example child to show you the type of data you will be able to access when your child is working on TUTOR.

Linking to your child

Ask your child to login to their account

On their dashboard, you'll find their information to link at the top right of the screen. This contains a unique code.

 My Memberships

 Sign Out

My Linking Token

6ydt8ca

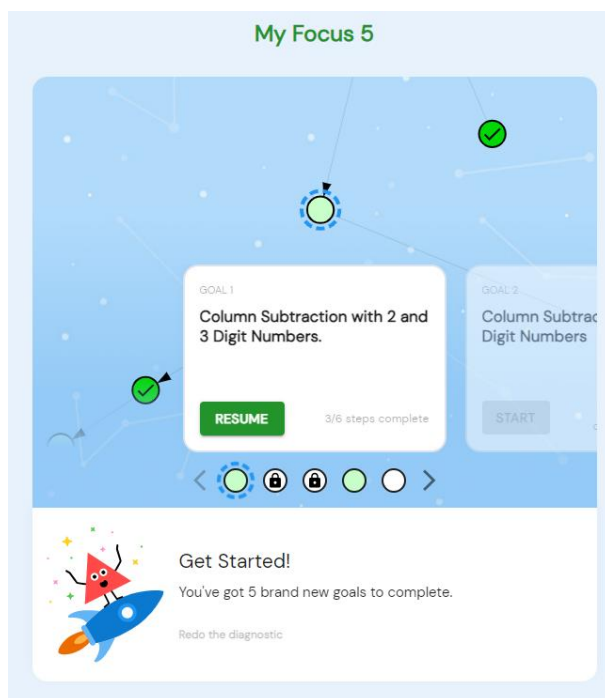
Make a note of this code. Now login to your TUTOR account and select Children from the menu. Choose 'Manage Subscription' and go to your child. Select 'Link'

How Does My Child Access Tutor And What Should They Do First?

There are three main areas of TUTOR where your child can find their work.

Diagnostics and Focus 5

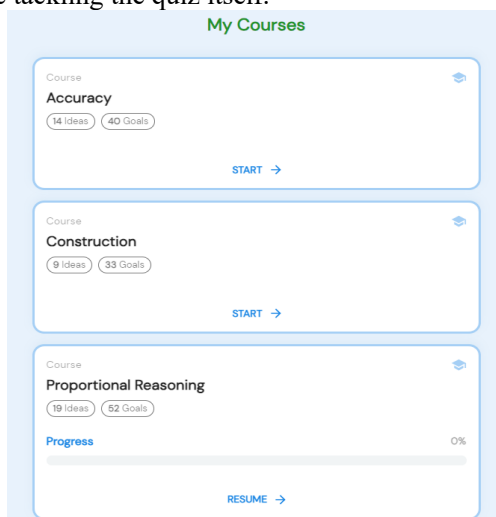
You will find this area in the top left corner of your child's dashboard. This area contains five goals that have been given to your child if they have completed their Diagnostics quiz (see above). The goals are based on the answers they gave in the Diagnostics quiz. If you or they feel that they are too easy or hard, you could choose to redo the Diagnostics quiz. Some goals are related which means that they might be locked until you have completed another of the goals in the Focus 5 area. Once you have completed the five goals in this area, the platform will allocate your child five new goals to complete.



Courses

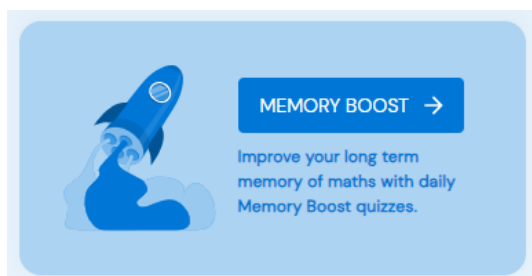
You will find this area underneath the Focus 5 area. Courses can be assigned by your child's teacher or they can choose their own courses. If your child chooses their own courses, it's worth checking that they are at an appropriate level for your child.

Each course is made up of ideas, and each idea is made of goals. The goals themselves have a series of steps, including prerequisite knowledge needed, learn and do videos and a quiz. Our new release now includes free practice on over 200 goals within the platform, which allows the students to practice on an infinite number of questions to ensure they understand the mathematics, before tackling the quiz itself.



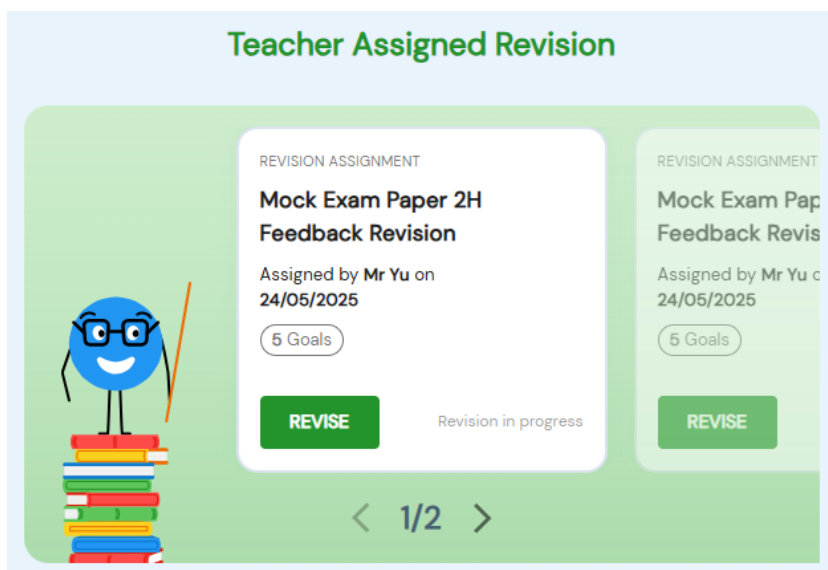
Memory Boost

Memory Boost quizzes are bespoke to each child, and are designed to improve their long-term memory of the maths they are learning on TUTOR. A new quiz will be available every day with 5 questions carefully selected from past learning to combat forgetfulness. Children will be able to build a streak of completed quizzes and can revisit the questions they answered incorrectly, using TUTOR's learn and do videos, and more practice quizzing.



Revision Assignments (Year 11 Pupil's only)

Based on assessments that pupils have completed, Complete Mathematics works with the school to generate personalised revision assignments on the topics your child needs to do more work on. Where these have been set, they will appear in the green panel of the pupils' dashboard.



How do I get support?

If you have any questions regarding mathematics at our school, please contact your child's mathematics teacher.

If you have any technical issues in accessing or using TUTOR, please contact the Complete Mathematics support team:

support@completemaths.com
020 8144 4748